



PRIVACY POLICY

Effective: October 1, 2023

Your privacy is important to us. We value the trust you place in us when you use our products and services, websites, and mobile applications, as well as through interactions with our Staff and Board. We take seriously the responsibility of protecting your privacy and the information collected about you.

The WasteWater Education Privacy Policy (the "Privacy Policy") detailed below describes the types of information we collect, how we use and share that information, the choices you have regarding such use and sharing, and the rights that may be available to you under state and federal law when you subscribe to or interact with us.

1. WasteWater Education adheres to the compliance standards set by GDPR - <https://gdpr.eu/>
2. WasteWater Education does not apply Cookies to any of our products. Sometimes you may access websites (e.g., news websites, shopping websites, internet search engine, etc.) or instant messaging services or video streaming services, gaming services, data storage services, etc. that we do not own or control. We urge our customers to be careful and aware of the privacy practices of these third parties, because this Privacy Policy does not extend to parties that collect information outside of our control and does not cover information that third parties may collect.
3. **WHAT INFORMATION WE COLLECT:**
In order to provide you with our products and services, we collect a variety of information about you when you interact with us or use our products, services, websites and applications. This information enables us to provide our services to you on a cost-effective basis and to tailor our products and services to best meet your needs and interests.

Information You Provide to Us Directly

WasteWater Education collects information you provide to us when you establish a customer or user account, register to use and/or connect to certain of our services, and when you contact us or otherwise communicate with us, such as:

- contact information (e.g., name, address, email address, and phone number);
- information about the orders you place or downloads you make through our EducationPlatform;
- information about your payment, please note we prefer PayPal as we then NEVER see your payment card number or bank account information;
- information you provide when you participate in or attend events sponsored by us; and
- information we keep in our records when you correspond or otherwise communicate with us.

4. HOW WE USE INFORMATION

WasteWater Education uses the information we collect to provide you with reliable, high quality products and services.

We use the information we collect to:

- deliver, maintain and improve our products, services, websites and applications;
- fulfill requests for new service or changes to your account or the products and services you already receive;
- provide you with technical support and high quality customer service;
- create and administer your account, including activating your service, billing, invoicing, and debt collection activities;
- authenticate or otherwise provide you access to our products and services;
- provide updates, upgrades, repairs or replacements for any of our service-related services;
- inform you of additional products and services that may be of interest to you;
- protect the security of the system, prevent fraud, detect unauthorized reception, use, and abuse of any WasteWater Education product, service, website or application, and to enforce any WasteWater Education policy or applicable terms of service;
- protect our rights, our personnel, our property, and the safety of others;
- maintain our accounting, tax and other records; and
- comply with applicable federal and state laws and regulations, as well as for the general administration of our business.

We use the information we collect to deliver and personalize our communications with you.

WE DO NOT SELL OR SHARE YOUR PERSONAL INFORMATION OUTSIDE OF WasteWater Education.

IF YOU HAVE ANY QUESTIONS FEEL FREE TO CONTACT:

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INFO [AT] WASTEWATEREDUCATION.ORG